# Market-Driven Systems Marknadsstyrda System FRTN20

Lecture 1

# Market-Driven systems

### Aim

To teach the basic principles for automation systems in the manufacturing industries and their dynamic interaction with market factors such as variations in demand and prices for raw material, transports, and inventory. To give insight into current problems and trends of companies in region, through guest lectures and projects. Modern production companies interact with the market in many ways, some examples are international standards, industrial trends, fluctuations in demands, and variations in raw-material prices.

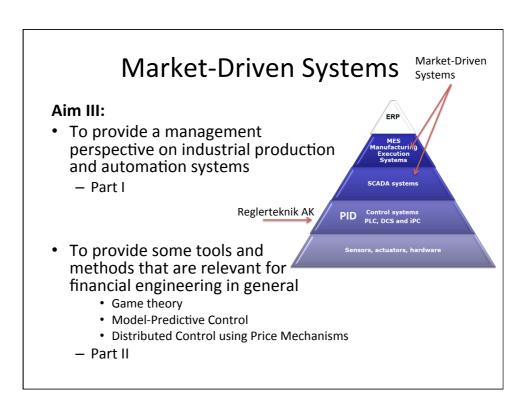
Att ge kunskap om grundläggande principer för automationssystem i tillverkningsindustrin och dess dynamiska samspel med marknadsfaktorer såsom variationer i efterfrågan och priser för råvaror, transporter och lagerhållning. Att genom gästföreläsningar och projekt ge inblick i aktuella frågeställningar och trender hos företag i regionen. Dagens produktionsföretag interagerar med marknaden på många olika sätt, några exempel är internationella standarder, industriella trender, variationer i efterfrågan och råvarupriser.

# Market-Driven systems

### Aim II:

The course helps future managers to understand the role and value of control in modern companies as well as to give them an intuition about the parallels of controlling technical systems and managing an enterprise in the market. As such it helps to build a bridge between managers and engineers.

Kursens målsättning är även att hjälpa framtida ledare att förstå reglertekniks roll och värde i dagens företag, samt att ge förståelse för parallellerna mellan att styra ett tekniskt system respektive att leda ett marknadsföretag. På detta vis hjälper kursen till att skapa en bro emellan ledare och ingenjörer.



# **Contents**

- Course Formalia
- Production Systems
  - Continuous/Discrete/Batch Systems
  - Production Strategies
- Production Systems Models
  - Matematical Models Topology
  - Enterprise Models
- Optimization in Production Systems
- Continuous Production Systems

# **Lecturers & Exercises**

- Charlotta Johnsson
  - Charlotta.johnsson@control.lth.se
  - 046-2228789
  - Course responsible
  - Lectures, projects
- Bo Bernhardsson
  - Bob@control.lth.se
  - Lectures on Game Theory
- Josefin Berner
  - josefinb@control.lth.se
  - Exercises and laboratories







# **Guest Lecturers**

- Krister Forsman
  - Corporate Specialist at Perstorp Specialty Chemicals
  - Industrial IT and Control
  - Guest lecture
- Anna Lindholm
  - Modellon
  - Industrial IT
  - Guest lecture
- Kurt Jörnsten
  - Prof at Norwegian School of Economics
  - Modern Production Management and Logistics
  - Guest lecture





# Lectures

- 13 lectures
  - + one lecture where the projects are introduced
  - + two lectures for the project presentations
- Nominal lecture hours:
  - Mondays 10:15 12:00 in M:L1
  - Fridays 13:15 15:00 in M:L1
- Changes
  - Friday 25/3 is moved to Wednesday 23/3 at 10.15.12.00 in M:L1
  - Monday 28/3 is moved to Tuesday 29/3 at 10.15-12.00 in M:L1

# **Exercises**

- Approx. 13 Exercises
- · Nominal lecture hours:
  - Mondays 13.15-15.00 in, M:M2
  - Fridays 15.15-17.00 in M:M2



Josefin Berner

- Changes:
  - Friday 25/3 is moved to Wednesday 23/3 at 15.15-17.00 in M·M2
  - Monday 28/3 is moved to Tuesday 29/3 at 13.15-15.00 in M:M2.

# Laboratories

- Lab 1: Batch Control
  - 4 hours
  - Week 4/4 8/4
  - Sign up at the course homepage
  - Responsible: Josefin Berner
- Lab 2: Linear Progr. and MPC
  - 4 hours
  - Week 25/4 29/4
  - Sign up at the course home page
  - Responsible: Fredrik Magnusson





# **Projects**

- Two types:
  - "Industrial"
  - "Department"
    - Learn to know an industrial control system
- In groups of around 4
- Projects introduced 8 Apr
- Projects presented in mid/end May
  - (date to be decided)
- Requirements:
  - Written report
  - Oral presentation
  - Approx. one week of work

# **Exams**

- Monday June 2, 14-19, Sparta A, Sparta C
- Re-examinationin August
- Closed book exam

### Course Material

- Folder with
  - Course texts
  - Copies of slides
  - Exercises with solutions
  - Lab manuals
- Free of charge
- Handed out on Wednesday
  - The material will be completed with matrials handed out at the lectures
- Course material also available through the course home page

# CEQ

- "What has this course to do in the I-programme's Finance and Risk specialization (too much automation)?"
  - Production system are a very important part of Swedish industry and several of you will probably end up as managers in the producing industry
  - The course has been removed from the I-programme's Finance and Risk specialization and is open to all students at LTH.

# **CEQ**

- "Course material system did not work well. Few students managed to fill their binders with all the material."
  - All material that is handed out and in the binder is also available for download from the home page

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# Market-driven systems

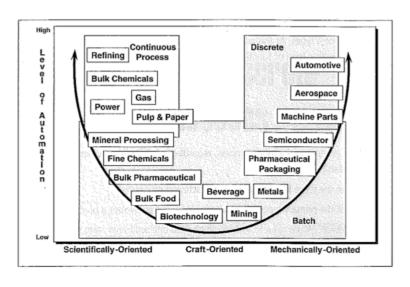
- System = industrial production
- Market-driven = interaction with the surroundings/market
  - Prices
  - Demands
  - Competition
  - Laws and regulations
  - Standards and guidelines
  - Trends

# Industrial production

What industrial production sectors are there?

- Food & Beverage
- Pharmaceutical
- Metal
- Pulp & paper
- · Chemical and PetroChemical
- Refining
- Automotive
- Biotechnology
- Machine parts
- Etc...

# Industry vs Automation level



# **Industrial Production**

The industrial production systems all have the same overall goal; to make money!



- This is done by transforming raw-materials into products through the utilization of material, energy, equipment, personnel/manpower.
- Minimize CAPEX and OPEX
  - CAPEX Capital expenses
    - Costs associated with the acquirement or upgrade of physical assets such as equipment, property, or industrial buildings.
  - OPEX Operating expenses
    - The ongoing cost for running a product, business, or system
- However, the continuous, discrete and batch production processes are different in key aspects of their operations.

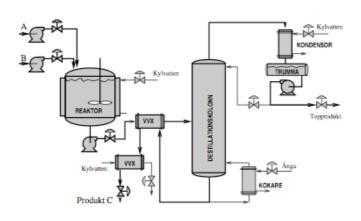
# Industrial production

How can the production be performed?

- Continuous
- Discrete
- Batch
- => There are three types of production processes

# **Continuous Production Processes**

In a continuous production process the raw materials are consumed in a continuous stream and a product result as a continuous outflow.



# **Continuous Production Processes**

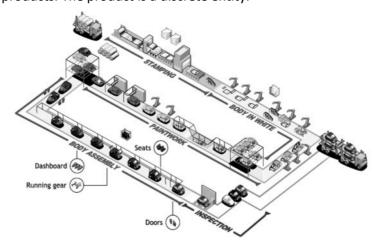
General Characteristics of continuous production processes:

- Continuous flow of material (often fluidbased).
- Continuous production of product, i.e. continuous outflow.
- · Open-ended production runs.
- The process is most often "invisible".
- Disassembly-oriented production is not unusual.
- The equipment operates in steady-state.



# **Discrete Production Processes**

A discrete production process is the assembly of piece parts into products. The product is a discrete entity.



# **Discrete Production Processes**

General Characteristics of discrete production processes:

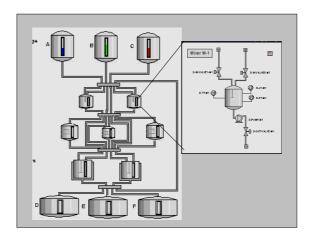
- Discontinuous production of product, i.e. discrete output.
- Discontinuous flow of material (often pieces and parts).
- Assembly-oriented production.
- Staged production through work cells
- Well defined production runs.
- The process is most often "visible".
- The equipment operates in on-off manner.





# **Batch Production Processes**

In a batch production process the product is made in batches or lots.



# **Batch Production Processes**

General Characteristics of batch production processes:

- Production of products in batches
- · Discontinuous flow of materials.
- Production run determined by time/ end point.
- Production goes through steps of operations.
- Fluid and dry processing.



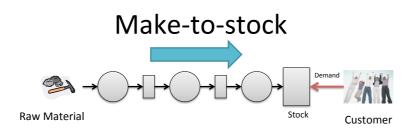
# **Production Strategies**

- Two main types:
  - Make-to-stock

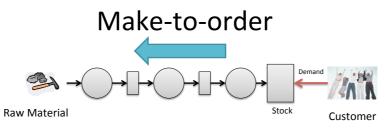
A traditional production strategy used by businesses to match production with consumer demand forecasts. The make-to-stock (MTS) method forecasts demand to determine how much stock should be produced. If demand for the product can be accurately forecasted, the MTS strategy can be an efficient choice.

Make-to-order

A business production strategy that typically allows consumers to purchase products that are customized to their specifications. The make to order (MTO) strategy only manufactures the end product once the customer places the order. This creates additional wait time for the consumer to receive the product, but allows for more flexible customization compared to purchasing from retailers' shelves.



- · Push model
- Necessary when it takes longer to produce than the customer is willing to wait
- · Relies on the accuracy of demand forecasts.
  - Inaccurate forecasts will lead to losses stemming from excessive inventory or stockouts.
- Approaches:
  - MRP (Material Requirements Planning), MRP II (Manufacturing Resources Planning), ERP (Enterprise Resources Planning), SCM (Supply Chain Management)
- Using control terminology this corresponds to feedforward



- Pull model
- Possible when the time to produce is shorter than the customers' acceptable waiting
- Downstream production units are views as customers to upstream production units
- Short change over/setup times a necessity
- Smaller batches →less inventory → shorter cycle times and faster detection of defects
- Approaches
  - Just in Time (JIT) production (Kanban, Toyota), Lean manufacturing, ....
- Using control terminology this corresponds to feedback

# Make-to-Stock vs Make-to-Order

- In practice it is often a combination of make-tostock and make-to-order
- Make-to-stock has a reputation of being slightly old-fashioned
- Make-to-order has been the focus of research the last 10-15 years
- However, the current low capital costs has made make-to stock more interesting again
  - Assuming that the product will eventually be sold
  - "Double-batching"

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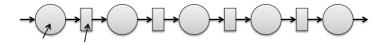
# **Production System Models**

- · Mathematical Models
  - Model-based
    - · Design of production system, incl production units
    - Analysis
    - · Planning and scheduling (optimization)
    - · Reliability analysis
    - •
  - A large variety of model types (deterministic/stochastic, discrete/ continuous, linear/nonlinear)
- · Enterprise Models
  - A "model" or a "framework" which represents the enterprise at one point in its life cycle, is needed. This "model/framework" is called an Enterprise Architecture.
  - Assist with planning and analysis of the enterprise, to select hardware and software products, to design organizational "reporting structures", and to study flow of materials and information through the enterprise.
  - The focus of this course

# **Mathematical Production System Models**

- Topology
  - Shows how the units/machines are connected and the flows within the system
- · Machine models
  - Model the operation of the machines/units wrt. productivity, reliability, quality
- Media/product models
  - Models the behaviour/dynamics of the products flowing through the machines
- Buffer models
- Models for the interaction between buffers and machines
- Performance measures
  - Metrics quantifying the efficiency of the system operation

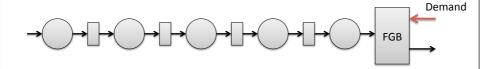
# **Topologies: Serial Production Line**



Production Buffer

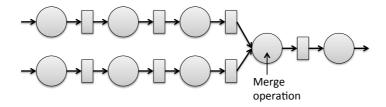
- · Production units:
  - Machines, work cells, equipment units, process cell .....
- Buffers with storage capacity:
  - Material handling devices, e.g., boxes, conveyors, autonomous guided vehicles (AGVs), trucks, ...
  - Buffer tanks
  - Filter out production randomness (disturbances, variations, ...)

# Topologies: Serial Production Line with Finished Goods Buffer

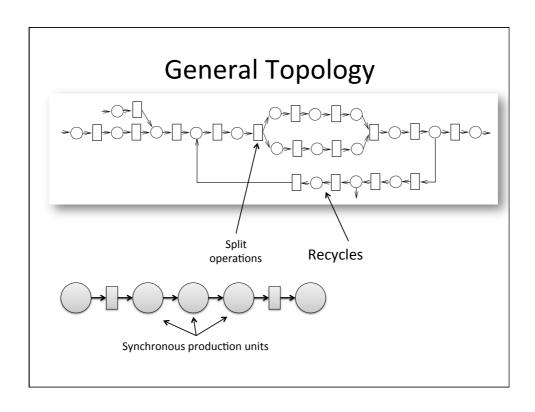


- FGB Finished Goods Buffer
  - Inventory of finished products
  - Filter out production randomess (disturbances, variations, ...)
  - Compensate for variations in demand

# **Topologies: Assembly Systems**



- Two or more serial lines ("component lines")
- Two or more merge operations
  - Components are assembled or mixed

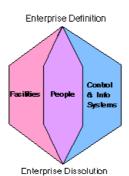


# **Enterprise Models**

- A "model" or a "framework" which represents the enterprise at one point in its life cycle, is needed. This "model/framework" is called an Enterprise Architecture.
- This framework can be used to assist with planning and analysis of the enterprise, to select hardware and software products, to design organizational "reporting structures", and to study flow of materials and information through the enterprise.
- Without an Enterprise Architectural model, executives, managers, and technologists in an enterprise are essentially "running blind": making decisions based on their personal perception of the enterprise which is often not shared with the rest of the organization.

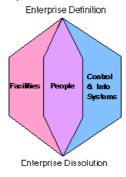
# How can industrial production companies be modeled?

- PERA Purdue Enterprise Reference Architecture
- PERA was defined in 1980s.
- The PERA generic enterprise model sees an enterprise as composed of three main components
  - Physically (Production Facility)
  - Organisationally (People)
  - Functionally (Control and information systems)
- UEML Unified Enterprise Modeling Language
- UEML is an initiative funded by the European Research Programs FP5 and FP6.
- The aim is to provide an underlying formal theory for enterprise modelling languages. A major motivation was enterprise integration in the face of a wide variety of enterprise modelling languages.



# **PERA**

 The PERA model describes the complete life cycle of an enterprise; from enterprise definition (what should the enterprise do), through conceptual engineering, preliminary engineering, detailed engineering, construction, to operations, and from operations through decommissioning to enterprise dissolution (tear down of an enterprise).

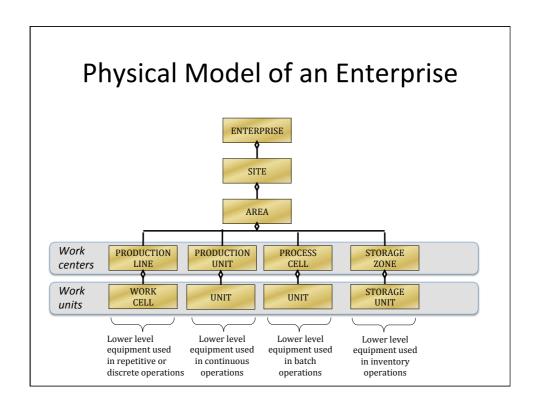


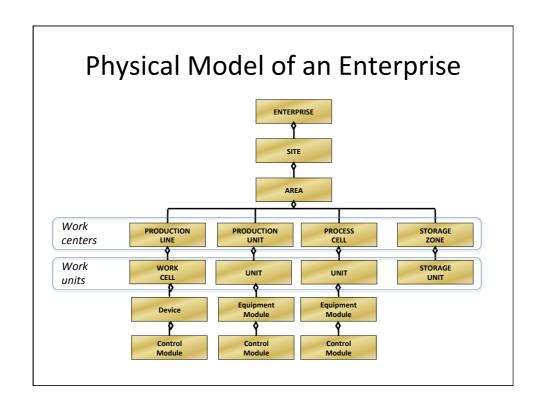
# **PERA**

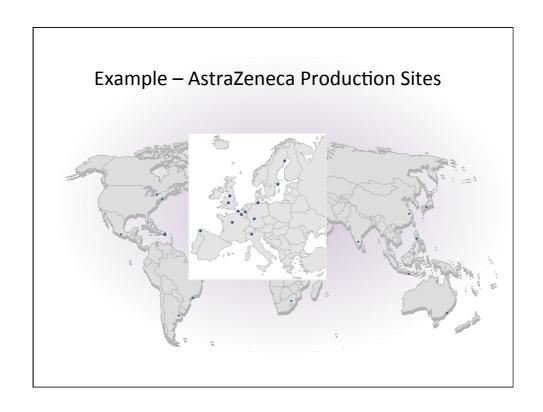
- Facilities: describes the structure of the company and its equipment. In addition to a generic physical structure, a more detailed structure is used:
  - continuous processing facilities are described with "Process Flow Diagrams"
  - discrete manufacturing is described with Material Flow diagrams.
  - batch processes are described by sequences.
- People: describes the people working at the company and the realtionships amongs them. The organizational structure may be represented by a series of "Org Charts".
- Control and Information Systems: may be represented through a Control and Information Architecture Diagram (CIAD) or a Control and Information Network Diagram (CIND).

# Organisational Model (People) of an Enterprise

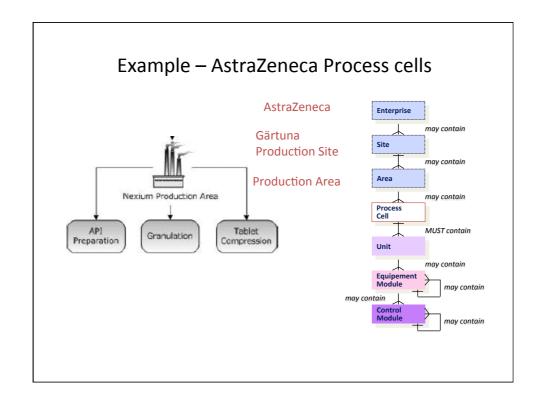
• Not included in the course

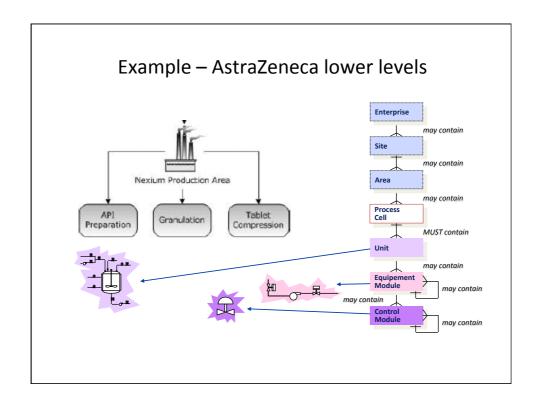


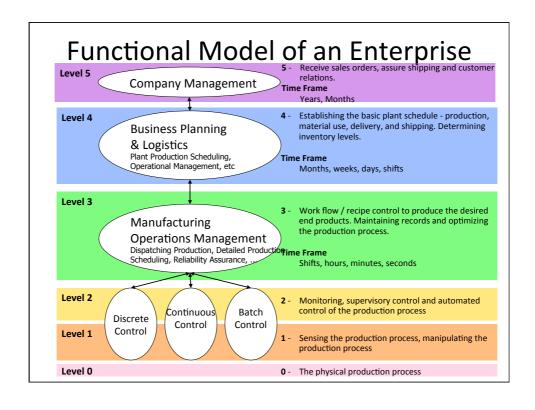


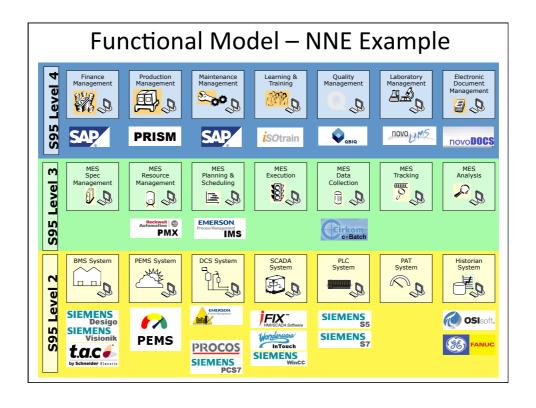


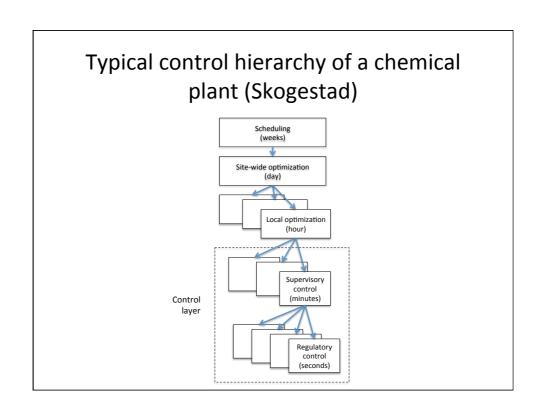


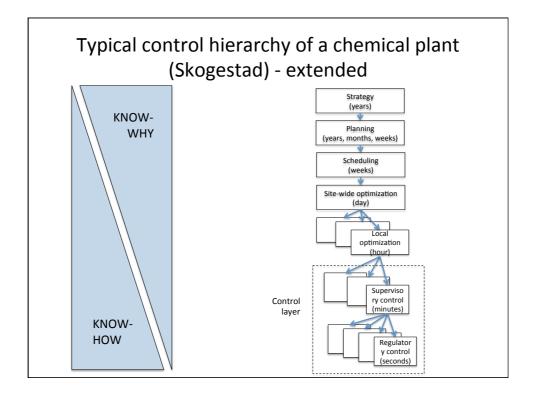












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# Planning and Scheduling

- Good planning and scheduling are often the key to successful production
- Decide
  - Amount of raw material
  - When to perform the production scheduling
  - Which production units to use
  - Which operating point to use
  - How to do the closed loop control
    - Example: Model-Predictive Control (MPC)
  - **–** ..
- Various optimization techniques can be used
  - Linear programming, Model Predictive Control, Game theory etc.

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# **Continuous Production Processes**

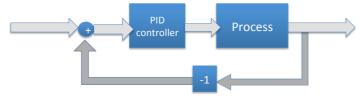
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- · Open-ended production runs.
- The process is most often "invisible".
- Disassembly-oriented production is not unusual.
- The equipment operates in steady-state.



# Example of a Continuous Production Process A Continuous Production Process Kylvatten Kylvatten Kylvatten Kylvatten Kylvatten Kokare

The basic control entity in continuous processing is the PID controller and the feedback control loop (Reglerteknik AK)



Initially, companies that became involved with the automation of continuous processes where companies that made instrumentations: Honeywell, Foxboro (today Invensys), Bailey (today Rockwell), etc

# How do we control a plant? Design of Process and Control System

Step 1: Selection of control-parameters: chose the measured-variables and sensors

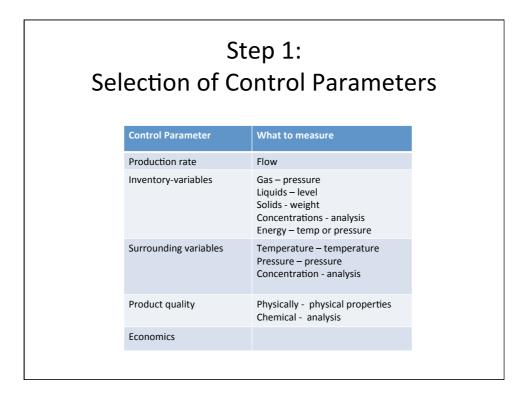
Step 2: Selection of manipulated variables; select the actuators

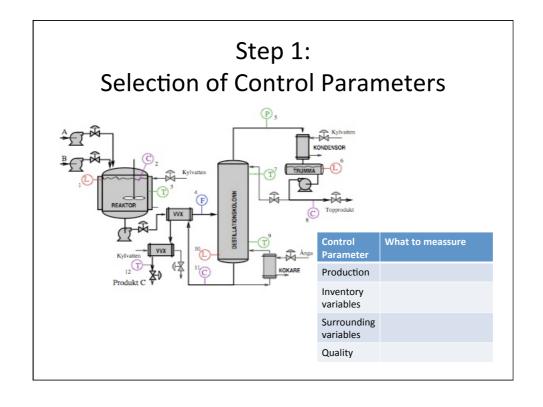
Step 3: Control structure; combine the sensors with the actuators

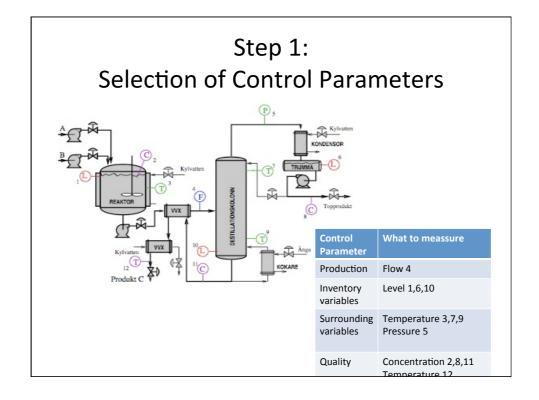
Step 4: Selection of (optimal) working-point (arbetspunkt)

Step 5: Controller; selection of controller and tuning

Step 6: Evaluation: control, process and economy







# Step 1: Sensors

- Should measure the control parameter
- · Sensitivity and reliability
- Dynamic effects
- Cost
- Common Examples: level-, flow-, temp- sensors and instruments for analysis

# Step 2: Actuators

- The manipulated variables should be controllable
- Capacity, precision and reliability
- Dynamic effects
- Common Examples: Valves, pumps

# Step 3: Control structure

What makes a process difficult to control?

- Time delays
  - The amount of time it takes for the process to react to the change
- Lag
  - A measure of how quickly a process repond to a change (e.g., volume of a tank).
- Non minimum phase (zeros in Right half plane)
  - The step response starts in a negative way.
- Slow feedback loop but quick dynamics in the disturbances

# Step 3: Control structure

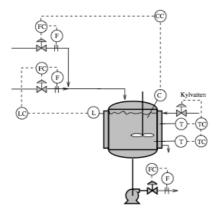
Might require process redesign:

- Replace sensors and/or actuators in order to modify the dynamics.
- Move the placement of sensors and/or actuators in order to avoid time delays.
- Add sensors in order to measure closer to important disturbances.

•

# Step 3: Control structure

There are several possible control structures. One example is:



Pair sensors with actuators

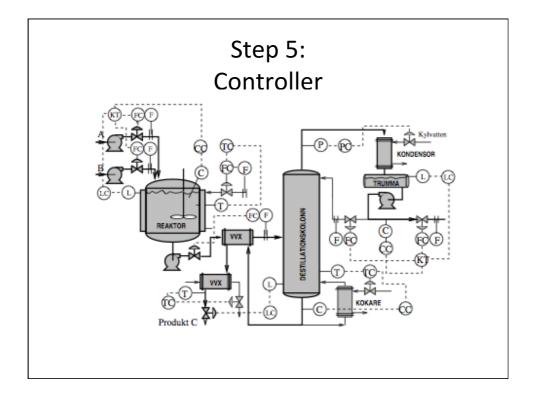
- Production, F<sub>ut</sub> outflow
- Inventory, L<sub>ref</sub> inflow B
- Surrounding, T<sub>ref</sub> flow to the jacket
- Quality, C<sub>ref</sub> inflow A

# Step 4: Selection of working-point

 What are suitable numbers on the reference variables?

# Step 5: Controller

- Select controller type (e.g. PID)
- Tune the controllers, i.e., find values for the P, I, and D variables of the controller.



# Step 6: Evaluation

- Economics
   Is the budget for the process and control design phase met?
- SafetyIs the plant safe enough to run?

# Improvements of Continuous Production Plants

### · Control performance

The control performance is often regulatory, e.g. holding a measured and/or computed quantity at its desired value.

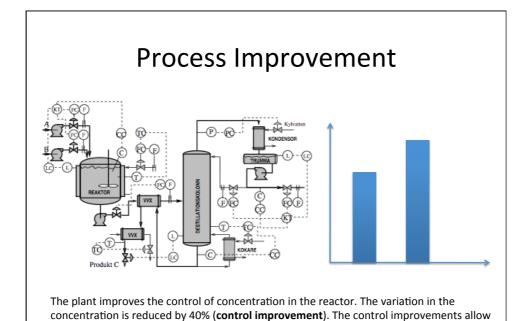
### Process performance

The process performance is a measure of how well the process meets its objectives. This could for example be production rate.

### Economic performance

The economic performance is measured in financial terms, e.g., financial production rate which is expressed as Money (Euros/dollars/SEK) per production time.

# Control Improvement REACTOR Produkt C REACTOR Produkt C



the elimination of delays for product analysis, so the plant can now deliver 10% more

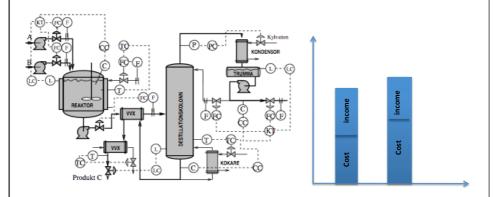
# **Process Improvement**

Common process improvement factors:

product per day (process improvement).

- Higher output
- Lower utility cost
- Better yield
- Fewer unwanted byproducts
- Less labor
- Better quality



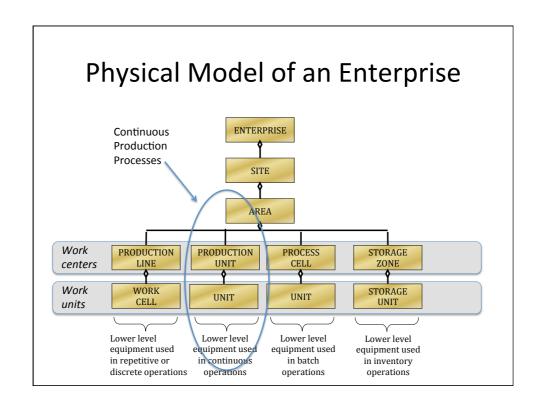


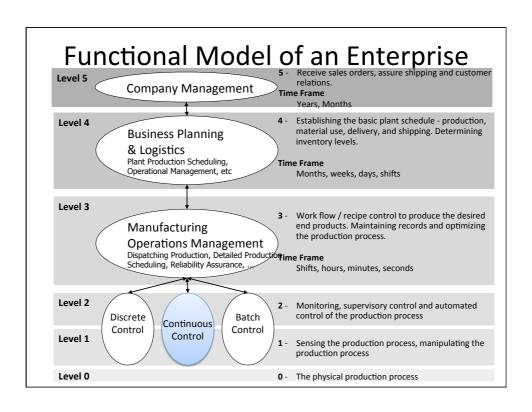
If there is market for the additional product, there will be an economical improvement.

If there is no market for the additional product, there will be an economical net loss since the aditional product will require additional raw material.

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Thank you for today

2016